

## Breakdown Assistance

# Helping to keep your drivers mobile.

If your drivers break down, you need to know that they will be mobile as soon as possible. Our emergency roadside assistance and breakdown service run in partnership with the RAC offers support 24 hours a day, 7 days a week, 365 days a year.

### Our service.

We can offer a one call service in the event of a breakdown or emergency.

With an average time to get to the vehicle of 45 minutes and 75% of all vehicles repaired at the roadside, we can help keep driver down time to a minimum.

### Breakdown Assistance – the benefits.

The RAC run a fleet of patrol vehicles fitted with mapping software that allows them to find drivers quickly and provide the drivers with an accurate arrival time. This gives your drivers the comfort of knowing help is on its way and how long they will be.

The RAC aim to repair and get the vehicle back on the road as quickly as possible, however if the vehicle cannot be fixed at the roadside it will be recovered to a repairer.

### Breakdown Assistance includes:

- One number to call for all breakdown assistance
- Roadside assistance from drivers home or workplace as well as on their journey
- European cover if required.

### How it works.

This service is available to all leased fleet managed vehicles up to 3.5 tonnes, not longer than 5.5 metres or not wider than 2.3 metres. This is included in the monthly rental if you have a full maintenance contract. It is available to non-maintained vehicles for a monthly fee, to help budgeting within your monthly rental.

For further information on Breakdown Assistance please contact your Relationship Manager or

call: 0800 085 4128

email: [marketing@lexautolease.co.uk](mailto:marketing@lexautolease.co.uk)

or visit: [www.lexautolease.co.uk](http://www.lexautolease.co.uk)