

Vehicle Service Management

One call for all your vehicle mechanical and servicing needs.

Vehicle Service Management handles all your fleet vehicles' servicing and maintenance repair requests. You can also book MOT's, windscreen repair and replacement, new tyres, batteries, exhausts, and hire vehicles.

Our service.

Drivers are able to book services or repairs either by calling a single telephone number, or through our website. Routine booking facilities are available from 8am to 6pm Monday to Friday. However, windscreen repair, roadside assistance or replacement tyres emergencies are still dealt with outside of these hours.

Our service includes a collection/delivery service and courtesy vehicle's where sufficient notice has been given.

We know it can be easy to forget these appointments, so we also send a text message reminder to the driver on the day before the vehicle is due to be repaired.

Vehicle Service Management – the benefits.

By using our phone and online booking service, we save your drivers time by offering a convenient one call booking service.

We work closely with our supplier network to make sure that your drivers receive the best service at all times, by constantly monitoring the service provided. Due to our strong relationship with our supplier's we negotiate the best possible rates for servicing and repair, allowing us to pass these savings on to you through better maintenance budgets, which in turn enable us to offer more competitive rentals.

We also work to keep driver down time to a minimum, by offering courtesy cars where available – keeping them mobile while reducing costs.

Vehicle Service Management includes:

- One dedicated phone number for all servicing, repair and in life vehicle events. You can also book online
- Collect and return service available if booked 2-3 days in advance for servicing and repairs
- Courtesy car available with 5 day notice period for servicing and repairs
- Out of hours servicing available
- Text message reminder service on the day before service or repair due.

How it works.

This service is available to all drivers of Lex Autolease funded or fleet managed vehicles, regardless of your fleet size.

For further information on Vehicle Service Management please contact your Relationship Manager or

call: 0800 085 4128

email: marketing@lexautolease.co.uk

or visit: www.lexautolease.co.uk