

Accident Services

Accidents happen... we're here to help.

Our specialist team manage all claims on your behalf, controlling your costs, reducing the time your vehicles are off the road and providing you with essential data to help you reduce accidents.

Our service.

We take the administration out of an accident and deal with the claim through to resolution. Our dedicated helpdesk will complete all claim forms on behalf of your driver, providing minimal disruption to all concerned. We pre-select our approved repair partners ensuring the highest standards are achieved, and our expert team of assessor engineers ensure you get the best value repair every time. By actively managing your claims, we can keep vehicle down time to a minimum, keeping your drivers on the road. Through analysis of your fleet's accident data we can make suggestions on how to bring your costs down by identifying risk reduction solutions.

We can also handle uninsured loss recovery and personal Injury claims if required.

Accident Services – the benefits.

You can be confident that in the event of an accident your driver will be speaking to our specialist teams who are available any time of the day or night.

We will handle the claim on your behalf, make arrangements for estimates to be completed and authorise any repair work. All repairs that are carried out have a three year guarantee minimising any end of contract charges due to accident repair work.

Accident Services includes:

- Dedicated helpdesk managing claim administration
- Speedy electronic notification of new claims to insurers
- Up to a 'like for like' vehicle provided at no cost to you for certain non fault incidents
- Nationwide repair and roadside recovery coverage including mobile and SMART repairs
- Free courtesy car for the duration of the claim (Group A vehicle limited to 75 miles per day)
- Repair costs controlled by a team of qualified assessor engineers
- Monthly detailed management information provided on fleet performance
- Specialist Accident Services Account Manager
- Legal uninsured loss recovery and personal injury claims service available if required.

How it works.

Accident Services is available to fleets of all sizes and can be added to non leased vehicles, plus road side recovery costs, if not already covered.

For further information on Accident Services please contact your Relationship Manager or

call: 0800 085 4128

email: marketing
@lexautolease.co.uk

or visit: www.lexautolease.co.uk