

How Minilease can help your fleet.



Short term, flexible vehicle leasing.



Minilease gives you a flexible, competitive rental solution. Ideal for when you need a car or van for a few months, or even a year or two.

We have a comprehensive range of vehicles offering you choice without committing to a long-term contract.

We'll keep you moving.

Minilease is a flexible funding method that lets you lease a wide range of low mileage vehicles that are usually available within 24 hours. Including specialist vehicles, minibuses and commercial vehicles up to 3.5 tonnes, Minilease can help keep your drivers mobile.

Expert advice - a phone call away.

To help you get the most from our services, your dedicated Daily Rental Sales Executive (DRSE) will proactively manage your account. We can tailor your account to your fleets requirements with a focus on reducing costs and increasing efficiency.

Booking a vehicle is easy.

To find out more about the range of vehicles we offer, just call our dedicated call centre on **0844 879 6666**.

We'll help you to control your costs.

There are no long-term contracts to sign with Minilease, all you need to do is to commit to a minimum rental period of 84 days. It's perfect for peaks in your business, for temporary employees or probationary periods.

By leasing the vehicle for a longer period we can offer you a more competitive rate without tying you in to a contract.

We'll go that extra mile to make your life as easy as possible.

We pride our business on understanding your needs while building long term relationships and working together to ensure you have the most efficient fleet.

Why not see if we could help your business?

A handwritten signature in black ink that reads "Nigel Stead". The signature is written in a cursive, flowing style.

Nigel Stead
Managing Director
Lex Autolease

Flexible and convenient.

Minilease for cars.

Minilease makes medium-term car rental easier and more affordable than ever before. By committing to a minimum lease term you can benefit from competitive rates without a long-term contract.

With a minimum lease period of 84 days, Minilease is ideal for;

- New employees on probation
- Seasonal peaks in business
- Short-term increases in your work force
- Pool fleet vehicles
- Contract or temporary employees.

It offers a choice of new or very low mileage cars and you don't need to tell us the termination date, it's the ultimate in flexible leasing.

Minilease for vans.

As well as cars, we can offer a comprehensive range of vans too. All our vans are ply-lined as standard, and for an additional fee, you can specify a range of accessories and customisations, including;

- Bespoke livery
- Additional bulkheads
- Racking
- Beacons
- Tow bars.

If you would like to find out more just speak to your Daily Rental Service Executive.

What's included?

Included in your monthly payment are the following;

- Road Fund Licence
- Maintenance
- Delivery and collection
- Roadside assistance
- Mileage allowance of 2,800 every 28 days.

In addition to the above, we will give you a replacement vehicle every six months, or earlier dependent on mileage or prior agreement with the driver.

Our service.

Our team of dedicated Daily Rental Service Executives will proactively manage your account. They can help you make the most of our products and services to ensure your fleet is always as cost efficient as possible.

Making a booking.

Booking by phone.

Making a booking is simple, just call our Daily Rental Service Executive's (DRSE's) with the following details;

We'll need to know:

- Your account number
- Vehicle type required
- Driver name
- Contact telephone numbers
- Date and time the vehicle is required
- Approximate length of hire
- Delivery address, including postcode
- Insurance details

Our service.

To make our service as convenient and simple for you, there is no need to specify a termination date when making your booking.

If you need to terminate the vehicle before the minimum 84 day period has expired, we will invoice the rental at your agreed standard daily rental rate.

Insurance.

All vehicles must be covered by fully comprehensive insurance for the duration of the hire including any changeover vehicles.

Supplier Damage Waiver cover can be arranged at the time of booking, subject to driver qualification. This must be requested at the time of booking and additional charges will apply.

Service Level Agreement.

We pride ourselves on the standard of service we provide. We work closely with our suppliers and are confident we can deliver the vehicles and service you need.

There are a number of agreed service levels, which are detailed below so you can be sure we will always meet your expectations. And if we don't, we can offer a credit for any inconvenience caused.

Speed of response.

Calls to the Lex Autolease Car and Van Rental central number **0844 879 6666** are on average answered within 15 seconds.

Billing accuracy and speed.

Lex Autolease invoices with over 98% accuracy and generally within 7 days of termination. Minilease rentals are billed every 28 days.

Queries.

We will endeavour to resolve all queries within 5 working days.

Collection.

Vehicle not collected within:

- 4 working hours of termination £10 credit per incident
- Over 4 to 8 working hours of termination £20 credit per incident
- Over 8 working hours of termination £50 credit per incident

Standard vehicles booked with 2 working hours notice or 4 working hours for non standard vehicles. Specialist vehicles not delivered at agreed times.	Up to 30 minutes late £10 credit 31 to 60 minutes late £20 credit 61 to 239 minutes late £25 credit 240 minutes plus will be classed as non delivery of a confirmed reservation see below
Vehicle group downgraded from confirmed reservation	£25 credit per incident
Delivery error or special instructions not adhered to	£10 credit per incident
Customer complaint regarding cleanliness of vehicle	£25 credit per incident
Vehicle delivered with faulty/ missing equipment or excessive damage	£10 credit per incident
Vehicle delivered in illegal or in un-roadworthy condition	£25 credit per incident plus any costs occurred by driver
Non-delivery of a confirmed reservation	£100 credit per incident plus full reimbursement of the full cost of the customer's reasonable alternative arrangements along with any costs incurred as a direct result of the of the supplier failing to deliver

If you would like to find out more about
Minilease please call us on

0844 879 6666

Or visit our website

www.lexautolease.co.uk